



SERVICE APPLICATION

If filling this form out on a computer and emailing you must save the form before filling it out.

Iredell Water Corporation
PO Box 711
571 Jennings Rd
Statesville, NC 28687
Office: 704-876-0672
billing@iredellwater.com

Please Print Clearly

If emailing this form please call our office to assure we have received the application.

SERVICE ADDRESS

Service Address _____ City _____ Zip Code _____

Subdivision _____ Lot # _____

Property Owner Renter / Lessee Date Service Requested: _____

BILLING INFORMATION

Full Legal Name or Company Name _____ Date of Birth _____ SSN# or Federal Tax ID _____* Driver's License# _____

Billing Address _____ City _____ State _____ Zip _____

(PLEASE CHECK PRIMARY CONTACT)

_____ Home Phone Number _____ Mobile Phone Number _____ E-mail Address _____ Other Phone or Email Address

Spouse or Other Authorized Contact Person _____ Date of Birth _____ SSN# or Federal Tax ID _____ Contact Number _____

Would you like to receive your bill by e-mail /paperless billing? YES NO

Customer Passcode (if you desire exclusive access to your account) _____

Are you a current IWC customer or have you had prior service with IWC? Current Prior NO

RENT /LEASE INFORMATION

If renting or leasing, provide property owner information below and you must provide a signed copy of your rental or lease agreement.

Owner First & Last Name _____ Owner Home Phone _____ Owner Mobile Phone _____

(Check all that apply)

CLASS TYPE

Residential Commercial Agriculture Industrial Institution Irrigation Multi-Family Fire Protection

*All class types except for residential must have an approved testable backflow assembly installed or are subject to disconnection.

To initiate service you must bring this application to our office along with a valid picture ID, proof of property ownership (examples: Tax Statement, HUD Statement, or signed Offer to Purchase Agreement) or a property rental agreement. Iredell Water Corporation is a membership owned non-profit corporation and each customer is required to purchase a \$10.00 membership. All new accounts/ locations require a deposit; Owner deposits are \$50.00 & are credited to account after 24 months of excellent payment history. Renter deposits are \$100.00 & are credited to the accounts final bill. If service/account is finalized for any reason within 30 days of start of service, a \$50.00 service fee will be charged to your account. Iredell Water accepts payment by cash, check, money order, bank draft or credit/debit card. Any fraudulent information on this service application will result in immediate disconnection of water service.

By signing this application you agree there is no outstanding delinquent debt for utility services, fees or penalties due to Iredell Water Corporation, under an agreement, written or applied, made by me or by another person who is now or has been a member of my household or who resides at the above address. I agree I am responsible for the payment of all utility service charges at this address and for conformance with the terms and policies of Iredell Water Corporation. I agree that Iredell Water Corporation has the right to enter upon my property for the purpose of maintaining and operation its facilities and may exercise the right to discontinue services and remove its facilities in case of violation of any terms of this agreement or policies of Iredell Water Corporation or if any of this information provided is found to be incorrect.

*Disclosure of SSN is voluntary and will be used for collection of delinquent balances by a third party collection agency. If SSN is not provided Iredell Water Corporation reserves the right to charge a higher deposit fee. _____
Initial

Customer Signature or Digital Signature _____

Date _____

Our office is located at 571 Jennings Rd., Statesville, NC 28687.
If you have any questions contact us at 704-876-0672 or visit us on the web at www.iredellwater.com

Full Legal Name or Company Name

Service Address

City

Zip Code

WATER USER'S AGREEMENT

This agreement, between the Iredell Water Corporation, a non-profit corporation, organized and existing under and by virtue of the laws of the State of North Carolina, hereinafter called the Corporation and the above named customer, a Member of the Corporation hereinafter called the Member.

WITNESSETH:

Whereas, the Member desires to purchase water from the Corporation and to enter into a water user's agreement as required by the Bylaws of the Corporation.

NOW, THEREFORE, in consideration of the mutual covenants, promises, and agreements herein contained, it is hereby understood and agreed: The Corporation shall furnish, subject to the limitations hereinafter provided for, such quantity of water as the Member may desire in connection with the occupancy of the above described property:

- The Member is required to and shall have only one \$10.00 membership fee.
- The Member shall pay a \$50.00 deposit on an owner dwelling, and a \$100.00 deposit on a rented dwelling. If account is closed within 30 days or less of active a service fee will apply.
- The Member shall install and maintain at their own expense a cut-off valve, a pressure regulator when necessary, and a service line which shall begin at the water meter and extend to the dwelling and other portion of the premises.
- If use of water is any other than residential use or if meter is connected to a plumbing system with a private well, member must install a Reduced Pressure Zone Backflow device and have device tested yearly at members cost.
- The Member agrees, when signing this contract, that the member will pay for water used at the rates set in the schedule of fees and pay the monthly user fee.
- The Member's service line shall connect with the service meter owned by the Corporation at the nearest place of desired use by the Member, provided the Corporation has determined in advance that the Corporation water system is of sufficient capacity to permit delivery of water at that point.
- The Member shall pay for such water at such rates, time, and place as shall be determined by the Corporation.
- The Member hereby acknowledges that there may be in times when the Corporation is unable to furnish water and said Member hereby acknowledges that the Corporation shall have no liability for its failure to furnish water adequate to the Member's needs.
- The Corporation shall purchase and install a cutoff valve and a water meter at each service. The Corporation will have complete ownership of cut off valve and water meter and shall have exclusive right to use such cutoff valve and water meter and turn it off and on.
- The Corporation shall have final jurisdiction in any question of location of any service line connection to its distribution system or placement of water meter; shall determine the allocation of water to Members in the event of a water shortage; may shut off water to a Member who allows a connection or extension to be made to his service line for the purpose of supplying water to another user.

The failure of a Member to pay water charges duly imposed shall result in following penalties:

- a) Non-payment by the due date will be subject to a penalty of ten percent (10%) of the past due amount.
- b) Non-payment within thirty (30) days from the due date will incur additional fees and may result in the water being disconnected from the Member's property. Any customer who is 30 days past due will have a "Delinquent Account Fee" added to their account balance after 4:30pm on the second business day after the current month's due date. Service may then be disconnected from the Member's property, without further notice.
- c) Non-payment within forty-five days after original due date will allow the Corporation, in addition to all other rights and remedies, to purchase the Member's membership Certificate and terminate his membership, and, in such an event the Member shall not be entitled to receive, nor the Corporation obligated to supply, any water under this agreement. All membership fees and deposits will be applied toward the delinquent amount.

This Membership is issued and accepted in accordance with and subject to the conditions and restrictions stipulated in the Articles of Incorporation and Bylaws and Amendments to the same of the Iredell Water Corporation.

By paying your membership fee and accepting water service from Iredell Water Corporation you agree to all the terms and conditions of this Water User's Agreement and the Corporation's By-Laws. If you are using water services on behalf of a company or other entity, then "Customer" or "you" means that entity, and you are binding that entity to this User's Agreement. You represent and warrant that you have the legal power and authority to enter into this Agreement and that, if the Customer is an entity, this User's Agreement is entered into by an employee or agent with all necessary authority to bind that entity to this Agreement. Please note that the Board of Directors may modify the Water User's Agreement due to policy change, governmental declarations, or as required by law.

Customer Signature or Digital Signature

Date

BANK DRAFT AUTHORIZATION AGREEMENT ACH PREAUTHORIZED PAYMENTS (DEBITS)

I hereby authorize **Iredell Water Corporation**, to initiate debit entries or such adjusting entries, either debit or credit which are necessary for corrections, to my Checking Savings account indicated below and the financial institution named below to credit (or debit) the same to such account.

FINANCIAL INSTITUTION NAME

TRANSIT/ROUTING NUMBER

ACCOUNT NUMBER

I understand that this authorization will be in effect until I notify Iredell Water Corp in writing that I no longer desire this service a minimum of five (5) days prior to the schedule draft date, allowing Iredell Water reasonable time to act on my notification. I also understand that if corrections in the debit amount are necessary, it may involve an adjustment (credit or debit) to my utility account. I have the right to stop payment of a debit entry or change my bank information by notifying Iredell Water Corporation in writing a minimum of five (5) days prior to the account being charged. If an erroneous debit entry is charged against my account, I have the right to have the amount of the entry credited to my account by Iredell Water. I agree to give Iredell Water a written notice identifying the entry, stating that it is in error, and requesting credit back to my account. I will provide this written notice within 10 calendar days following the date on which I was sent a statement of my account or a written notice of such entry, or 45 days after posting, whichever occurs first. I agree to any fees charged by Iredell Water on a returned ACH debit related to insufficient funds, frozen account, closed account, etc as listed in Iredell Water Corporations Schedule of Fees.

Drafts occur on the 10th of each month or the next business day if the 10th falls on a weekend.

Name on Water Utility Account

Social Security Number

Iredell Water Account #

Phone

E-mail address

Would you like to receive your bill by e-mail/ paperless billing? Yes No

Customer Signature or Digital Signature

Date

Service Location Address(or Addresses if you wish to draft for multiple service locations)

We must also have a voided check, copy of voided check, or a letter from your Financial Institution attached to this bank draft agreement. Starter checks are not accepted.