

Payment of your water bill is due in our office on or before the due date on the bill.

You may pay your bill in the following ways:

- Sign up for bank draft. Guaranteed never to have a late fee. Sign up at our office or find the form on our website.
- Your bank's online BillPay service. Allow 3-5 business days for Iredell Water to receive payment.
- By mail to PO Box 711, Statesville, NC 28687. Make all checks* payable to **IREDELL WATER CORPORATION**. Please include your account number on your check. Please never send cash through the mail.
- In person at our office located at 571 Jennings Rd. We accept cash, check, money order, VISA, MasterCard, and Discover.
- Drop off in our out night deposit box 24hrs a day. It's located beside our drive thru window. Please only deposit checks. Envelops are available to include your payment.
- Pay by phone 24 hours a day, via our new Interactive Voice Response System (IVR). You will need your account number. Call 877-215-5352. There is a minimal convenience fee charged by the card processor for use of IVR.
- Pay online 24 hours a day by credit card, debit card or e-check through our online account access. You may register your account online by visiting our website at www.iredellwater.com and following the BILL PAY links. Auto-Pay will be coming soon to online payments. There is a minimal convenience fee charged by the card processor for use of online payments.
- If your check is returned for insufficient/uncollected funds, your check may be electronically re-presented for payment. You will be charged a bad check fee of \$25.00, or any amount higher allowed by law. We may also electronically debit or draft your bank account for this charge.

* Iredell Water Corporation does not accept any starter checks from any bank.

If account balance is not paid in full by the due date a 10% late penalty will be added to your account. If your account remains delinquent your water service will be disconnected without any further notice. If water service is disconnected full payment must be received to reconnect service plus a service charge of \$40.00 between 8:00am to 4:30pm. NO ACCOUNTS WILL BE RECONNECTED AFTER BUSINESS HOURS. Payments by check are not accepted on accounts that have been disconnected for non-payment. Failure to receive bill does not excuse payment or prevent late fees or disconnection.

Tampering with a water meter is illegal. Tampering will result in a minimum \$100.00 penalty plus any additional charges incurred by Iredell Water Corporation. Iredell Water Corporation will also seek to file legal charges against anyone found to be tampering with, in any way, a water meter or cut-off.

Last updated 06-21-2019